

**Taxi Driver Account Opening Form**

Submitted at.....

Date:...../...../.....

Personal Information

Name:.....

ID Card No:..... Date of Birth:...../...../.....

Email Address:..... Phone no.....

Nationality: ☐ Bhutanese ☐ Indian ☐ Other:.....**Vehicle & License Details**

Driving License Number:.....

Vehicle Type:.....

Vehicle Number: BT-____-____-_____

Service Details

Primary Location (Dzongkhag):.....

Service Type: ☐ Outstation ☐ Local ☐ Both

Service Timing: Start.....AM/PM to End.....AM/PM

Documents Required

- **Vehicle Photo:** Submit a photo of your vehicle in this email address (lakhor.nattoint.com@gmail.com)
- **ID Card Photocopy**
- **Driving License Copy**
- **Passport Sized photo**

Set Your Login Credential☐ I want **Team Lakhori** to create a default PIN. I will change the PIN after I get access to my account.☐ I want **Team Lakhori** to set this as my PIN: *Note: It is recommended to the users that the PIN given by the user will be set as the PIN. However, for privacy reason, we suggest you to change it after you get access to your account.



Terms & Conditions

-This Terms & Conditions is a sample written as of now. Nothing is fixed so don't consider this as the final Terms & Conditions. Thank you

1. Introduction

Welcome to Lakhori, a taxi booking platform operated by NATTOINT, registered at [Registered Address].

By accessing or using the Lakhori mobile application or website (collectively, the "Platform"), you agree to be bound by these Terms & Conditions. If you do not agree, please do not use the Platform.

2. Age Restriction

You must be at least 18 years of age to use Lakhori. By creating an account or booking a ride, you confirm that you meet this age requirement.

Users under the age of 18 are strictly prohibited from registering or booking rides independently. Lakhori reserves the right to suspend or terminate any account found to be in violation of this requirement.

3. Account Registration

To use the Platform, you must create an account. You agree to:

- Provide accurate, current, and complete information during registration.
- Keep your password secure and not share it with anyone.
- Notify us immediately if you suspect unauthorised use of your account.
- Take full responsibility for all activity that occurs under your account.
- Lakhori reserves the right to refuse registration or cancel accounts at its sole discretion.

4. Location Data & GPS Access

Lakhori collects your device's location data solely to facilitate your taxi booking experience. Specifically, location access is used to:

Share your pickup location with your assigned driver so they can navigate to you accurately.

- Calculate the estimated route, distance, and fare for your journey.
- Enable real-time tracking during a trip so your driver can follow the best route.
- Help drivers find the most efficient path to your destination.
- Your location is shared with your driver only during an active booking session. It is never sold to third parties or used for advertising purposes.

By using the Platform, you grant Lakhori permission to access your device's location services. You may revoke this permission at any time through your device settings; however, doing so may affect the Platform's core functionality.

5. Booking & Payments

All ride bookings made through the Platform are subject to driver availability. Fares are calculated based on distance, time, and applicable surcharges. By confirming a booking, you agree to pay the displayed or final fare.

Payments are processed through our secure payment gateway.

Receipts are provided digitally via the Platform after each completed trip.

6. User Conduct

When using the Platform or travelling in a Lakhori vehicle, you agree not to:

- Engage in abusive, threatening, or discriminatory behaviour toward drivers or other users.
- Damage any vehicle or property belonging to a driver.
- Use the Platform for any unlawful or fraudulent purpose.
- Provide false information regarding your pickup or drop-off location.
- Attempt to reverse-engineer or interfere with the Platform's software or systems.
- Violations may result in immediate account suspension and legal action where applicable.



LAKHOR

+97517695839

lakhor.nattoint.com

Thimphu, Bhutan

Terms & Conditions

7. Driver Obligations

Drivers operating on the Lakhor platform must:

- Hold a valid driving licence and all required permits for commercial transport.
- Maintain their vehicle in a safe and roadworthy condition.
- Follow all applicable traffic laws and regulations.
- Use the location data provided by the Platform solely to complete assigned trips.
- Treat all passengers with courtesy and professionalism.

8. Privacy

Your privacy is important to us. Our full Privacy Policy, which is incorporated into these Terms by reference, explains how we collect, use, and protect your personal data — including location information. You can read the Privacy Policy at [<https://lakhor.com/privacy>].

9. Limitation of Liability

To the fullest extent permitted by law, Lakhor shall not be liable for any indirect, incidental, special, or consequential damages arising out of or related to your use of the Platform. Lakhor acts as a technology intermediary connecting passengers and drivers and is not responsible for the actions of individual drivers.

Our maximum aggregate liability shall not exceed the fare amount paid for the specific trip giving rise to the claim.

10. Modifications to These Terms

Lakhor reserves the right to update these Terms & Conditions at any time. Continued use of the Platform after changes are posted constitutes your acceptance of the revised Terms. We will notify users of material changes via the app or registered email.

11. Governing Law

These Terms shall be governed by and construed in accordance with the laws of Kingdom of Bhutan. Any disputes shall be subject to the exclusive jurisdiction of the courts of Bhutan.

12. Contact Us

If you have questions about these Terms, please reach out to us:

Email: lakhor.nattoint.com@gmail.com

Phone: +975 2345671

Address: Babesa, Thimphu, Bhutan

I.....ID Card No.....agree to the Terms & Conditions.

Date:...../...../.....

Signature/Thumb Impression

Signature/Thumb Impression

Account Issuance Detail**Account Access Instructions**

- Your account details will be sent to the email address you provided during registration.
- Once you receive the email, visit lakhor.nattoint.com and log in using your Email ID and PIN.
- If you created your own PIN during registration, please use that PIN to log in. If the PIN was assigned by an administrator, it will be included in the email containing your account details.
- You will also receive a Unique Driver Code in the same email. Please keep this code for your records and future reference.
- To change your PIN after logging in, navigate to the Profile section. Enter your current (default) PIN first, then enter and confirm your new PIN.
- If your account is not accessed within three (3) days of creation, we will contact you to confirm the account status. If there is no response and the account remains inactive, it may be deleted.

Signature of applicant:.....

For Staff Use Only

Verified by:	
ID Card No:	
Phone no:	
Verified on:	
Account Issued on:	
Signature:	